

### Detailed Report

Statistics: 01-07-2023 - 29-03-2024

| Number of Complaints                | Number | Percentage |
|-------------------------------------|--------|------------|
| Total No. of Complaints             | 756    | -          |
| Total No. of Complaints Disposed Of | 298    | 39.42%     |
| Total No. of Open Complaints        | 458    | 60.58%     |

| Gender Segregation of Complaints | Number | Percentage |
|----------------------------------|--------|------------|
| Complaints by Males              | 711    | 94.05%     |
| Complaints by Females            | 43     | 5.69%      |
| Complaints by Transgenders       | 2      | 0.26%      |

| Disposed Of Complaints     | Number | Percentage |
|----------------------------|--------|------------|
| Total Disposed Of          | 298    | -          |
| Disposed Of within 60 Days | 121    | 16.01%     |
| Disposed Of beyond 60 Days | 177    | 23.41%     |

| Statistics of Notices/ Current Status | Number | Percentage |
|---------------------------------------|--------|------------|
| Info Received                         | 43     | 5.69%      |
| Notice                                | 71     | 9.39%      |
| Reminder Issued                       | 26     | 3.44%      |
| Summon Issued                         | 1      | 0.13%      |
| Proceeding Letter Issued              | 16     | 2.12%      |
| Info Letter To Complainent Issued     | 90     | 11.9%      |
| Showcause Issued                      | 0      | 0%         |
| Penalty Fine                          | 0      | 0%         |
| Litigated                             | 0      | 0%         |
| Litigation Close                      | 0      | 0%         |